



## QUALITY POLICY

MEO provides marine transport and logistic services to the offshore resources sector. We are customer focused, providing our customers with services that consistently meet their needs and requirements.

We are committed to:

- Providing quality services to our customers at all times, where the services we provide add value to our customers business;
- Listening to our customers and understanding their needs to provide solutions and services they require;
- Regularly measuring our performance and customers' experience of the quality service delivered, with an aim to continually improve.

The above are achieved by:

- Ensuring our Quality Management System fulfils the guidelines of ISO 9001:2015;
- Fostering a customer focused mindset in our employees and encouraging them to take pride in their work;
- Continually listen to our Customers at all levels and keep them informed on the provision of our services with accurate and reliable information;
- Actively promoting employee participation in achieving the Company's objectives and defining clear responsibilities and accountabilities for all activities.

MEO is fully committed to the adherence of this Policy, and expects all personnel to be equally committed.

A handwritten signature in black ink, appearing to read 'Diederik DeBoer'.

**Diederik DeBoer**  
Director / Interim Chief Executive Officer  
July 2019